

	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Qtr1	Qtr2	Predicted Full Year Result	Data Quality
1	Leeds Strategic Plan - Government Agreed	NI 188	Planning to adapt to climate change	Sustainable Development	Quarterly Level	Rise	0	N.A.	1	0	0	1	No concerns with data
<p>NI 188 is intended to ensure that local authorities and key LSP partners understand the likely short, medium and long-term implications of a changing climate and have put in place measures to reduce risks and take advantage of opportunities. Targets have been set to achieve level 1 in 08/09; level 2 in 09/10 and level 3 in 10/11 (from a scale of 0-4). Each level has been broken down into a series of tasks and progress towards these will be measured and reported quarterly to ensure that progress is being made.</p> <p>This quarter, further work has been undertaken to develop a project plan for the indicator (the remaining outstanding task for level 0) and a seminar has been planned for 24th October which will complete one of the outstanding tasks for level 1 and contribute to the other one. Therefore, we remain on track to meet level 1 completion by end March 2009.</p>													
2	Leeds Strategic Plan - Partnership Agreed	LSP-EE1A	Support the establishment of 550 new businesses in deprived communities in Leeds by 2011	Economic Services	Quarterly Number	Rise	12,751	N.A.	12,934	12,910	12,846	12,934	No concerns with data
<p>Performance currently indicates that the annual target will be achieved, however the current economic downturn is already affecting the number of businesses in Leeds, with the figures showing a reduction in the total number in quarter 2. If this trend continues, the target may not be met.</p>													
3	Leeds Strategic Plan - Partnership Agreed	LSP-CU1A(I)	Number of physical visits to libraries	Libraries and Information	Quarterly Number	Rise	4,181,923	N.A.	4,111,297	1,042,419	2,102,236	4,136,308	No concerns with data
<p>The new counting system is showing that previous estimates of physical visits were too low and that improved visitor figures will now almost certainly counteract the loss of visitors from Moor Allerton (refurbishment) and Garforth (refurbishment and extension), which are to be closed for fourteen weeks and five months respectively.</p>													
4	Leeds Strategic Plan - Partnership Agreed	LSP-CU1A(II)	Visits to Museums and Galleries: The total number of visits to Museums and Galleries.	Museums and Galleries	Quarterly Number	Rise	384,346	N.A.	740,000	209,565	459,028	782,676	No concerns with data
<p>The impact of the new site managers (keepers) and new learning and access officers through our restructure is having a very positive influence on sites - through improved planning, marketing and take up of events, a greater focus on creating offers for the general public and linking into other opportunities for cross-site visiting.</p> <p>The poor weather during the second period last year, specifically the floods, caused the closure of some of our sites. Performance in the second period this year is higher, partly because there has not been a repeat of last year's weather-related problems, but also because of the impact of the new keepers.</p> <p>The City Art Gallery was closed during the second period last year; however, the high levels of visits in this period are representative of other periods last year and are set to continue with a changing and high profile temporary exhibitions programme.</p>													
5	Leeds Strategic Plan - Partnership Agreed	LSP-TP1E	Increase the number of new customers on low incomes accessing credit union services (savings, loans and current accounts)	Strategy and Policy	Quarterly Number	Rise	6,700	N.A.	6,700	1,609	3,028	6,700	No concerns with data
<p>The results for this indicator are calculated through Leeds City Credit Union's records of the number of new customers to their services who are on low incomes. The definition of low incomes is that used by the Department of Work and Pensions. The services measured are savings, loans, and current accounts. In quarters one (1,609) and two (1,419), 3,028 accounts have been opened.</p>													
6	Leeds Strategic Plan - Partnership Agreed	NI 157 - MAJORS	Processing of planning applications as measured against targets for Major application types	Planning Services	Quarterly %	Rise	63%	63.49%	65%	75%	78.13%	65%	No concerns with data
<p>Leeds City Council's targets have been set higher than the Government's published targets as part of the Local Area Agreement. Performance management measures are in place to ensure targets are met whilst at the same time, enabling the service to deliver high quality development for the city. The introduction of the Planning Performance Agreements for large scale major applications removes those applications where specific agreements are in place from this performance category. Performance is high in this quarter as the number of out-of-time applications to be determined has been low. However, performance is likely to decrease as the backlog of older applications is increasing.</p>													

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7	National Indicator	NI 157 - MINORS	Processing of planning applications as measured against targets for Minor application types	Planning Services	Quarterly %	Rise	65%	78.15%	65%	81.53%	77.61%	75%	No concerns with data
Leeds City Council targets have been set to match and maintain the Government's published targets although we are performing above target. We need to concentrate on improving the quality of the service provided, including negotiating to produce high quality development and full consultation particularly on revised proposals.													
8	National Indicator	NI 157 - OTHERS	Processing of planning applications as measured against targets for Other application types	Planning Services	Quarterly %	Rise	80%	86.47%	80%	88.07%	88.04%	85%	No concerns with data
Targets have been set to match and maintain the Government's published targets, although the service has been performing above target. There has been a concerted effort to reduce the number of out-of-time applications, which has led to a reduction of 25% in the last nine months.													
9	National Indicator	NI 151	Overall Employment rate (working age)	Planning and Economic Policy	Quarterly %	Rise	75.8%	N.A.	N.A.	73.9%	74.4%	74.4%	No concerns with data
Overall Employment rate: This is the proportion of the working age population (16-59 for females and 16-64 for males) who are in employment according to the International Labour Definition (ILO Definition). The data for this indicator is reported by the Annual Population Survey, and is accessed via the Office For National Statistics NOMIS website. The figure for quarter 2 2008/09 relates to the latest APS release which covers the period April 2007 to March 2008. The APS reports annual statistics on a quarterly basis. The APS is a combined survey of households in Great Britain, the average sample size for Leeds is 2,000 households. Between April 2007 and March 2008 the employment rate in Leeds was 74.4%. This was in line with the national average of 74.5%, and higher than the regional figure of 73.7%. The results for Leeds are 1% lower than the 75.4% which relates to the year to the same period the previous year (April 2006 to March 2008). However, it should be noted that the figures are derived from sample surveys : we can be 95% confident that the true Leeds figure in both cases is + or - 2.2 percentage points of the quoted figures.													
10	Local Indicator	LEGI1	Support the establishment of 550 new businesses in deprived communities in Leeds by 2011, with two thirds started by local residents	Economic Services	6 Monthly Number	Rise	0	N.A.	138	32	76	152	No concerns with data
Forty-four businesses were supported in quarter two. The service is introducing a new project targeting job creation in the second half of the year to address delivery; however, the economic downturn is having an impact on growth and recruitment in existing businesses and this is not entirely within the service's control.													
11	Local Indicator	LEGI2	To assist 650 existing businesses in deprived communities in Leeds to survive and grow by 2010	Economic Services	6 Monthly Number	Rise	0	N.A.	163	113	338	676	No concerns with data
Two hundred and twenty-five businesses were supported in quarter two. Businesses across our target areas continue to be interested in the services on offer, and the Local Development Officers are having success in referring businesses to the full range of business support available in the city.													
12	Local Indicator	LEGI3	To attract 75 existing businesses to relocate to deprived communities in Leeds by 2010	Economic Services	6 Monthly Number	Rise	0	N.A.	19	1	10	20	No concerns with data
Nine existing businesses were supported to relocate to deprived areas in quarter two. Inward investment into target areas is currently being driven by the availability of business space in enterprise areas. The economic downturn may impact this indicator, and performance in the second half of 2008-09 will be closely monitored.													
13	Local Indicator	LEGI4i	To create 1,100 jobs and move 800 people from deprived communities in Leeds into employment or self-employment. Part i: To create 1,100 jobs	Economic Services	6 Monthly Number	Rise	0	N.A.	275	20	119	238	No concerns with data
Ninety-nine jobs were created in quarter two. Job growth is likely to be the indicator that is most sensitive to the current economic climate. A new project team, the Business Growth Fund, has been introduced, which will incentivise employment growth; however, job losses are expected early in the new year.													

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14	Local Indicator	LEGI4ii	To create 1,100 jobs and move 800 people from deprived communities in Leeds into employment or self-employment. Part ii: Move 800 people from deprived communities in Leeds into employment or self-employment	Economic Services	6 Monthly Number	Rise	0	N.A.	200	40	98	196	No concerns with data
Fifty-eight people were moved into employment/self employment in quarter two. Likely job losses may impact on this indicator, although results in the first half of 2008-09 are encouraging.													
15	Local Indicator	BV-170C	The number of pupils visiting museums and galleries in organised school groups	Museums and Galleries	Quarterly Number	Rise	23,939	23,939	29,923	8,656	14,326	37,048	No concerns with data
Performance is above target and above actuals for last year. The impact of new Site managers (Keepers) and new Learning and Access Officers through our restructure is having a very beneficial impact on sites - improved planning, marketing and targeted programmes have all contributed.													
16	Local Indicator	CP-CU50B	Visits to the City Council's cultural facilities - Sport & Active Recreation	Sport and Active Recreation	Quarterly Number	Rise	4,366,065	4,366,068	4,159,000	1,137,760	2,183,432	4,159,000	No concerns
The performance 08/09 for quarter two was 6.46% above the corresponding period in the previous year. Most sites improved performance and the Aquatics Centre is becoming established.													
17	Local Indicator	LKI CD HW04	The percentage of lighting points across the city in light	Street Lighting	Monthly %	Rise	98.50%	N.A.	98.50%	98.21%	97.87%	98.04%	No concerns with data
This indicator reports the number of 'lighting points' (lampposts, illuminated traffic signs, beacons, illuminated traffic bollards and tunnel lighting points (excluding road traffic tunnels)) that are 'in-light', or working. There are approximately 114,000 lighting points across Leeds, and performance remains strong, with 97.87 per cent of these working.													
Data for this are provided by Southern Electric Contracting, who have a 25-year contract to provide street lighting installation and maintenance services to Leeds.													
18	Local Indicator	LKI 215A	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	N.A.	6.04 days	5 days	5.25 days	4.96 days	5.43 days	No concerns with data
Performance continues to move in the right direction however this needs to be considered in line with the seasonal variations that effect performance on this indicator (lighter nights during the summer months). Year end performance is forecast to improve on the performance score achieved in 2007/08, and is only slightly above the core city average of 5.18 days.													
Considerable progress has been made in reducing the backlog of column knockdowns however due to a more effective night patrol being in operation the number of defects has steadily risen over the quarter. To resolve this, SEC are considering providing additional resource to the night shift to enable patrols to do repairs as they find them, rather than having to report them to office staff for another crew to attend, which should improve performance on this indicator.													
The data quality rating on this indicator has now been changed to 'no concerns'. Both the Performance Team and the Contracts Team have worked with Internal Audit and SEC over the past 18 months to resolve issues and Internal Audit are now satisfied with the work undertaken, subject to a final report which will be submitted by the Performance Team during quarter 3.													

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19	Local Indicator	LKI 215B	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	N.A.	26.15 days	25 days	30.83 days	38.24 days	32.49 days	No concerns with data
<p>The target agreed to by SEC is dependent on the performance of YEDL. Performance on this indicator has been adversely affected by the unions agreeing with YEDL staff to 'work to rule'. This action started on 27th June and continued until the 22nd September. Not only did this effect performance over these months, but the back log of work this generated now needs to be cleared and as such, this will affect future performance. However, this situation isn't unique to Leeds and discussions held at the Regional Steering Group on the 24th October confirmed that this was an issue throughout the region.</p> <p>The data quality rating on this indicator has now been changed to 'no concerns'. Both the Performance Team and the Contracts Team have worked with Internal Audit and SEC over the past 18 months to resolve issues and Internal Audit are now satisfied with the work undertaken subject to a final report which will be submitted by the Performance Team during quarter 3.</p>													